

## Website Disclaimer & Terms of Use

### 1. General Information Only

The content provided on this website ([www.purehomeclean.com](http://www.purehomeclean.com)) is for general informational and educational purposes only. While we endeavour to keep all information up-to-date and accurate, Pure Home Clean Ltd. makes no representations or warranties of any kind, express or implied, about the completeness, accuracy, or reliability of the information, services, or related graphics contained on the website for any purpose. Any reliance you place on such information is strictly at your own risk.

### 2. No Professional Public Health or Legal Advice

While the leadership of Pure Home Clean Ltd. holds advanced scientific credentials (including a dual MSc in Environmental Health and Monitoring) and extensive local authority enforcement experience, the information on this website does not constitute formal statutory, legal, or public health advice.

- Every property environment is unique.
- The general descriptions of gross filth, hoarding, or biohazards on this site do not replace a formal, site-specific Risk Assessment and Method Statement (RAMS).

### 3. Free Property Surveys & Quoting Disclaimer

- **Visual Assessment Only:** All digital estimates or preliminary discussions are indicative only. Fixed project prices are strictly based on a physical visual assessment during our official property survey.
- **Hidden Hazards Clause:** We reserve the right to alter, adjust, or renegotiate any fixed project fee, subject to mutual agreement, if hidden structural biohazards (such as concealed hypodermic needles, animal carcasses, human bodily fluids, or deep-seated verminous footprint layers) or significantly larger volumes of compacted waste are uncovered beneath surface layers once manual clearance work begins.

### 4. Limitation of Liability for Service Descriptions

Case studies, funny stories, or scenarios shared on this website are illustrative examples based on typical industry encounters to demonstrate our capabilities. They do not guarantee identical outcomes for every property. Pure Home Clean Ltd. accepts no liability for pre-existing structural defects, rotted joists, or deep chemical/nicotine staining that are uncovered and exposed during our intense deep remediation or void clearance processes.

### 5. Social Media & Photographic Anonymity

To satisfy the strict confidentiality clauses in our privacy policy and UK GDPR, all client names and exact residential addresses in our case studies are completely fictionalised or anonymised to protect the privacy and dignity of vulnerable adults and property owners across South and East Cumbria we have served.

## 6. External Links Disclaimer

Through this website, you may be able to link to other websites (such as the Environment Agency or HSE). We have no control over the nature, content, and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorse the views expressed within them.



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ENVIRONMENT, HEALTH & HYGIENE